

EVERGREEN CRAFT ALES

Evergreen Craft Ales in Kanata is hiring for a Taproom Service Manager to join our team.

The Taproom Manager is an integral part to managing service, training and developing staff, supporting the administrative duties, and running the floor.

Providing the level of exceptional customer service that Evergreen strives for, the successful candidate will have an opportunity to be in on the ground floor of a locally owned progressive microbrewery. The candidate shall have a strong working knowledge of the restaurant and bar industry. He/she/they will help motivate and inspire the team by leading by example, faithfully executing the steps of service and ensuring our clients needs are met.

Qualifications:

- 1-2 years previous management experience within the hospitality industry is an asset
- Experience in comparable environments
- Knowledge of beer, preferably a lover of craft beer
- A self starter, flexible, and able to work independently
- Ability to multi-task, and change priorities constantly as needed in a fast-paced environment and to have a high sense of urgency
- Must have SmartServe certification
- Must possess excellent verbal and written communication skills
- Exceptional organizational skills
- Post-secondary Degree/Diploma an asset
- Maybe most importantly, be an outgoing personable and social person

Duties & Responsibilities

- Manage shift schedule to control labour cost
- Manage inventory to control food costs
- Conduct and maintain accurate records on beer counts, draft usage, waste, inventory, bar costs and P.O.S
- Conduct weekly inventories to ensure an adequate supply of beverages and supplies
- Oversee and direct purchasing operations of food ingredients.
- Creating a positive experience for all our guests and for the rest of the team by being professional, focused and reliable
- Maintaining a clean, polished and presentable workspace
- Managing guests and resolving conflict

- Implement and adhere to the Health and Safety policies outlined in the Health and Safety Program
- Upholding all standards and expectations set out by management and Evergreen's leadership
- Proficient in English verbal and written communication and possess great interpersonal skills. Comfortable using computers and learning new software.
- Ability to manage sales goals, inventory, cash.
- Numerical understanding, basic math skills, problem solving and analytical skills.
- Develop specific events and programs to promote the microbrewery
- Offsite event/festival co-ordination/staffing
- Serving and bartending as required
- All other duties as required.

About Evergreen Craft Ales:

Started in the single car garage of one of our owners as a fully licenced nanobrewery, Evergreen had a one barrel brewhouse with production capabilities barely exceeding what the players on his hockey team would purchase and consume. Chapter two had our second owner, a member of the same hockey team partnering to help take Evergreen to the next phase; out of the garage and into a new much larger commercial space in Kanata. Chapter three has the addition of three more partners (friends) and we have built a successful team and are very excited to open shortly. You would be working in a clean, comfortable and bright space. Come join our team and be part of the success!

The position is full-time and available now.

Salary commensurate with experience.

Send resume to careers@evergreencraftales.com or stop by in person during the day.